

Instructions for the FedEx Package Test Application

Test Procedures

We offer our customers package testing that simulates our shipping network. If you ship packages via FedEx Express® or FedEx Ground®, we will perform ISTA-6-FEDEX-A test schedule. If you ship packages via FedEx Express® Freight Services, we will perform ISTA-6-FEDEX-B test schedule. Finally, if you ship your packages via FedEx Freight® for less-than-truckload (LTL) shipments, we will perform ISTA 3B test schedule. If you have questions about these tests, please email the lab at packagingservices@fedex.com.

Testing Submission Guidelines

Follow these guidelines for submitting your packaging for testing. An active FedEx account number is required.

- Prepare a sample test package including all of the components in the exact configuration you would send to a customer.
- Do not ship hazardous materials/dangerous goods to us for testing. Instead, prepare a sample test package including all the components in the exact weight and configuration you intend to send to the lab, using water, sand, or dunnage parts in place of the hazardous materials/dangerous goods sample. If you cannot replace the hazardous materials/dangerous goods sample, do not send the package to be tested.
- Complete and sign your application. Indicate the correct shipment and test method at the top of the application and provide an accurate description of the product. Contact your FedEx account representative for more information on submitting your testing application.
- Attach a copy of the application to the outside of the outermost package using a shipping pouch or packing list. You can also email the test application to packagingservices@fedex.com.
- Send the test package to this address:

FedEx Packaging Lab 789 Progress Road Collierville, TN 38017

- You and your FedEx sales executive will receive testing results via email within 4–6 business days after the package arrives at the lab.
- Please limit your test packages to four (4) per testing.

Complimentary Testing and Return Shipping

FedEx Packaging Services will test your packaging at no charge. You simply cover the costs of shipping your test package to FedEx Packaging Services. Then, if you request, we will return your test package* free of charge via FedEx Ground, FedEx Express (international customers only), or FedEx Freight® service. Of course, you may request return of your packaging via other FedEx services using your account number.

Preparing the Test Package

Small Parcel Shipments

When preparing your test sample, we ask that you mark the package "Test Package" and place it in a sturdy outer container marked "Overpacked/Test Pkg. Inside." It is important to place material between the two packages using foam, air-cellular cushioning, packing peanuts, or any other protective material to prevent damage to your test package during shipment.



Freight Shipments

Most freight items cannot be placed in an overbox. However, you can overwrap the test package using corrugated pads, angle boards, or stretchwrap to provide protection during shipment. We recommend banding palletized test packages onto an extra pallet and using an overwrap to help prevent damage during transit. Non-palletized shipments can be sent in an overbox or overpack or on a pallet for safe shipment. Please note on the application to remove this pallet before testing, if necessary.



^{*}Special conditions apply to certain packages, such as alcohol or hazardous shipments.



FedEx Package Test Application

| Additional Information/Special Instructions Customer Release I release the product and packaging to FedEx for testing. I also release and agree to hold FedEx harmless for any damages or for loss of product or packaging submitted to FedEx Packaging Services. Federal, legal, and regulatory requirements may prev from returning certain commodities. For safety reasons, we cannot return packages that contain leaking products or broken of I agree to the terms stated above. Date I have placed my test package in an overbox/overpack for safe shipment. Yes No I have placed my palletized freight on an extra pallet for safe shipment. Yes No N/A Outer packaging used Pallet Corrugated box/pad Plastic container Wooden crate Stretchw | Initial Package Tes | t Retest (previous tes | t number) | | | | |
|--|----------------------------------|-------------------------------------|---|-----------------------------------|--|-----------------------------|----------------------------|
| Customer Information Company | Choose the method | you use to ship this p | oackage (test prote | ocol to be | used). | | |
| Address City State/Province ZIP Country Contact name Phone Phone Email Fax Phone Product land the description Product land land land land land land land land | Ground (ISTA 6A) | Express (ISTA 6A) | Express Freight (IS | STA 6B) | LTL Fre | eight (IS | TA 3B) |
| Address City State/Province ZiP Country Contact name Phone Email Fax FedEx sales executive (if known) Product Information Product Information Product name Product description Model number Approx. value (USD) Does the package contain? (check all that apply): Dry ice, gel coolants, ice Liquids Glass Electronic components Pharmaceuticals/medical devices Simulated hazardous materials (see note below) NOTE: FedEx Packaging Services does not test packaging containing hazardous materials or dangerous goods. We will test your FedEx Feight packaging if your shipment can be simulated with water, and, or other non-hazardous substances. If you send hazardous materials, we will return or dispose of the packaging and contents at your expense. I affirm that I have replaced the hazardous material with nonhazardous substances in my test package to sim Hazardous material UN number Is this test part of a vendor approval program? (e.g., Welmart.com testing) Yes No If yes, please explain: Packaging Information This packaging is Current packaging Prototype packaging Production packaging Do you ship this product within the U.S. or outside the U.S.? Within U.S. Outside U.S. Describe previous damage to this packaging and product(s). What kind of damage would you expect if your packaging failed? What would constitute a failure for your compact of the product and packaging submitted to FedEx Packaging Services. Federal, legal, and regulatory requirements may prev from returning certain commodities. For safety reasons, we cannot return packages that contain leaking products or broken of lave placed my test package in an overbox/overpack for safe shipment. Yes No I have placed my palletized freight on an extra pallet for safe shipment. Yes No I have placed my palletized freight on an extra pallet for safe shipment. | Customer Informatio | n | | | | | |
| Address City State/Province ZIP Country Contact name Phone Email Fax FedEx sales executive (of known) Product Information Product Information Product name Product description Model number Approx. value (USD) Does the package contain? (check all that apply): Dry ice, gel coolants, ice Liquids Glass Electronic components Pharmacouticals/medical devices Simulated hazardous materials (see note below) NOTE: FedEx Peckaging Services ont test packaging containing hazardous materials or dangerous goods. We will test your FedEx Freight packaging if your shipment can be simulated with water, send, or other non-hazardous substances. If you send hazardous materials, we will return or dispose of the packaging and contents at your expense. I affirm that I have replaced the hazardous material with nonhazardous substances in my test package to sim Hazardous material UN number Is this test part of a vendor approval program? (e.g., Welmart.com testing) Packaging Information This packaging is Current packaging Prototype packaging Production packaging Do you ship this product within the U.S. or outside the U.S.? Within U.S. Outside U.S. Describe previous damage to this packaging and product(s). What kind of damage would you expect if your packaging failed? What would constitute a failure for your compact of roless of product or packaging submitted to FedEx Packaging Services. Federal, legal, and regulatory requirements may previous for product or packaging submitted to FedEx Packaging Services. Federal, legal, and regulatory requirements may previous for the terms stated above. Date I agree to the terms stated above. Date I have placed my test package in an overbox/overpack for safe shipment. Yes No I have placed my palletized freight on an extra pallet for safe shipment. Yes No Outer packaging used Pallet Corrugated box/pad Plastic container Wooden crate Stretchw | Company | FedEx 9-digit | FedEx 9-digit account # | | | | |
| Contact name Phone Fax Fax FacedEx sales executive (if known) Product Information Product Information Product description Adprox. value (USD) Does the package contain? (check all that apply): Dry ice, gel coolants, ice Liquids Glass Electronic components Pharmaceuticals/medical devices Simulated hazardous materials (see note below) NOTE: FedEx Packaging Services does not test packaging containing hazardous materials or dangerous goods. We will test your FedEx Frieight packaging if your shipment can be simulated with water, sand, or other non-hazardous substances. If you send hazardous materials, we will return or dispose of the packaging and contents at your separes. I affirm that I have replaced the hazardous material with nonhazardous substances in my test package to sim Hazardous material UN number Is this test part of a vendor approval program? (e.g., Walimart.com testing) Yes No (fyss, please explain: Packaging Information This packaging is Current packaging Prototype packaging Production packaging Do you ship this product within the U.S. or outside the U.S.? Within U.S. Outside U.S. Describe previous damage to this packaging and product(s). What kind of damage would you expect if your packaging failed? What would constitute a failure for your compact Additional Information/Special Instructions Customer Release I release the product and packaging to FedEx for testing. I also release and agree to hold FedEx harmless for any damages or for loss of product or packaging submitted to FedEx Packaging Services. Federal, legal, and regulatory requirements may previous for product or packaging submitted to FedEx Packaging Services. Federal, legal, and regulatory requirements may previous for product or packaging submitted to FedEx Packaging Services. Federal, legal, and regulatory requirements may previous for product or packaging and products or broken or largere to the terms stated above. Date I have placed my test package in an overbox/overpack for safe shipment. Yes No I have placed my palletized | Address | City | | | | | |
| Contact name Phone Fax Fax FacedEx sales executive (if known) Product Information Product Information Product description Adprox. value (USD) Does the package contain? (check all that apply): Dry ice, gel coolants, ice Liquids Glass Electronic components Pharmaceuticals/medical devices Simulated hazardous materials (see note below) NOTE: FedEx Packaging Services does not test packaging containing hazardous materials or dangerous goods. We will test your FedEx Frieight packaging if your shipment can be simulated with water, sand, or other non-hazardous substances. If you send hazardous materials, we will return or dispose of the packaging and contents at your separes. I affirm that I have replaced the hazardous material with nonhazardous substances in my test package to sim Hazardous material UN number Is this test part of a vendor approval program? (e.g., Walimart.com testing) Yes No (fyss, please explain: Packaging Information This packaging is Current packaging Prototype packaging Production packaging Do you ship this product within the U.S. or outside the U.S.? Within U.S. Outside U.S. Describe previous damage to this packaging and product(s). What kind of damage would you expect if your packaging failed? What would constitute a failure for your compact Additional Information/Special Instructions Customer Release I release the product and packaging to FedEx for testing. I also release and agree to hold FedEx harmless for any damages or for loss of product or packaging submitted to FedEx Packaging Services. Federal, legal, and regulatory requirements may previous for product or packaging submitted to FedEx Packaging Services. Federal, legal, and regulatory requirements may previous for product or packaging submitted to FedEx Packaging Services. Federal, legal, and regulatory requirements may previous for product or packaging and products or broken or largere to the terms stated above. Date I have placed my test package in an overbox/overpack for safe shipment. Yes No I have placed my palletized | State/Province | | ZIP | | Country | y | |
| Product Information Product name Product name Product container Product name Product description Approx. value (USD) | Contact name | | Phone | | | | |
| Product Information Product name | Email | | Fax | | | | |
| Product name Product description Model number | FedEx sales executive (if | known) | | | | | |
| Product description | Product Information | | | | | | |
| Product description | Product name | | | | | | |
| Does the package contain? (check all that apply): Dry ice, gel coolants, ice Liquids Glass Electronic components Pharmaceuticals/medical devices Simulated hazardous materials (see note below) NOTE: FeelEx Packaging Services does not test packaging containing hazardous materials or dangerous goods. We will test your FeelEx Freight packaging if your shipment can be simulated with water, sand, or other non-hazardous substances. If you send hazardous materials, we will return or dispose of the packaging and contents at your expense. I affirm that I have replaced the hazardous material with nonhazardous substances in my test package to sim Hazardous material I affirm that I have replaced the hazardous material with nonhazardous substances in my test package to sim Hazardous material I affirm that I have replaced the hazardous material with nonhazardous substances in my test package to sim Hazardous material I affirm that I have replaced the hazardous material with nonhazardous substances in my test package to sim Hazardous material I affirm that I have replaced the hazardous material with nonhazardous substances in my test package to sim Hazardous material I affirm that I have replaced the hazardous material with nonhazardous substances in my test package to sim Hazardous materials. We will return or dispose of the packaging Services and packaging Production packaging I shits test part of a vendor approval program? (e.g., Walmart.com testing) Packaging Information This packaging Information This packaging Information Product within the U.S. or outside the U.S.? Within U.S. Outside U.S. Describe previous damage to this packaging Prototype packaging Froduction packaging Production packaging for fedEx free free free free free free free fre | | | | | | | |
| Electronic components Pharmaceuticals/medical devices Simulated hazardous materials (see note below) NOTE: FedEx Packaging Services does not test packaging containing hazardous materials or dangerous goods. We will test your FedEx Freight packaging if your shipment can be simulated with water, sand, or other non-hazardous substances. If you send hazardous materials, we will return or dispose of the packaging and contents at your expense. I affirm that I have replaced the hazardous material with nonhazardous substances in my test package to sim Hazardous material [UN number] Is this test part of a vendor approval program? (e.g., Walmart.com testing) Packaging Information This packaging is Current packaging Prototype packaging Production packaging Do you ship this product within the U.S. or outside the U.S.? Within U.S. Outside U.S. Describe previous damage to this packaging and product(s). What kind of damage would you expect if your packaging failed? What would constitute a failure for your compact of loss of product or packaging submitted to FedEx Packaging Services. Federal, legal, and regulatory requirements may prev from returning certain commodities. For safety reasons, we cannot return packages that contain leaking products or broken of largere to the terms stated above. Date I have placed my test package in an overbox/overpack for safe shipment. Yes No I have placed my palletized freight on an extra pallet for safe shipment. Yes No I have placed my palletized freight on an extra pallet for safe shipment. Venue in testing packaging in testing the packaging used Pallet Corrugated box/pad Plastic container Wooden crate Stretchw | Model number | | Approx. value | e (USD) | | | |
| NOTE: FedEx Packaging Services does not test packaging containing hazardous materials or dangerous goods. We will test your FedEx Freight packaging if your shipment can be simulated with water, sand, or other non-hazardous substances. If you send hazardous materials, we will return or dispose of the packaging and contents at your expense. I affirm that I have replaced the hazardous material with nonhazardous substances in my test package to sim Hazardous material I affirm that I have replaced the hazardous material with nonhazardous substances in my test package to sim Hazardous material UN number Is this test part of a vendor approval program? (e.g., Walmart.com testing) Packaging Information This packaging is Current packaging Prototype packaging Production packaging Do you ship this product within the U.S. or outside the U.S.? Within U.S. Outside U.S. Describe previous damage to this packaging and product(s). What kind of damage would you expect if your packaging failed? What would constitute a failure for your compactational Information/Special Instructions Customer Release I release the product and packaging to FedEx for testing. I also release and agree to hold FedEx harmless for any damages or for loss of product or packaging submitted to FedEx Packaging Services. Federal, legal, and regulatory requirements may previous for large to the terms stated above. Date I have placed my test package in an overbox/overpack for safe shipment. Yes No I have placed my palletized freight on an extra pallet for safe shipment. Yes No N/A Outer packaging used Pallet Corrugated box/pad Plastic container Wooden crate | Does the package contain | n? (check all that apply): | Dry ice, gel coolants, ice | e Liqui | ds G | Glass | |
| your shipment can be simulated with water, sand, or other non-hazardous substances. If you send hazardous materials, we will return or dispose of the packaging and contents at your expense. I affirm that I have replaced the hazardous material with nonhazardous substances in my test package to sim Hazardous material | Electronic components | Pharmaceuticals/me | edical devices Simu | ulated hazard | lous materia | als (see no | te below) |
| Hazardous material Is this test part of a vendor approval program? (e.g., Walmart.com testing) Packaging Information This packaging is Current packaging Prototype packaging Production packaging Do you ship this product within the U.S. or outside the U.S.? Within U.S. Outside U.S. Describe previous damage to this packaging and product(s). What kind of damage would you expect if your packaging failed? What would constitute a failure for your compactational Information/Special Instructions Customer Release I release the product and packaging to FedEx for testing. I also release and agree to hold FedEx harmless for any damages or for loss of product or packaging submitted to FedEx Packaging Services. Federal, legal, and regulatory requirements may prev from returning certain commodities. For safety reasons, we cannot return packages that contain leaking products or broken of lagree to the terms stated above. Date I have placed my test package in an overbox/overpack for safe shipment. Yes No I have placed my palletized freight on an extra pallet for safe shipment. Yes No N/A Outer packaging used Pallet Corrugated box/pad Plastic container Wooden crate Stretchw | your shipment can be simulated w | ith water, sand, or other non-hazar | hazardous materials or danger dous substances. If you send h | rous goods. We hazardous mater | will test your Fe rials, we will re | edEx Freigh turn or disp | nt packaging if ose of the |
| Is this test part of a vendor approval program? (e.g., Walmart.com testing) Packaging Information This packaging is Current packaging Prototype packaging Production packaging Do you ship this product within the U.S. or outside the U.S.? Within U.S. Outside U.S. Describe previous damage to this packaging and product(s). What kind of damage would you expect if your packaging failed? What would constitute a failure for your compactational Information/Special Instructions Customer Release I release the product and packaging to FedEx for testing. I also release and agree to hold FedEx harmless for any damages or for loss of product or packaging submitted to FedEx Packaging Services. Federal, legal, and regulatory requirements may previous from returning certain commodities. For safety reasons, we cannot return packages that contain leaking products or broken go I agree to the terms stated above. Date I have placed my test package in an overbox/overpack for safe shipment. Yes No I have placed my palletized freight on an extra pallet for safe shipment. Yes No I have placed my Pallet Corrugated box/pad Plastic container Wooden crate Stretchw | I affirm that I have rep | laced the hazardous mat | erial with nonhazardo | us substand | es in my te | est pack | age to simulate |
| Is this test part of a vendor approval program? (e.g., Walmart.com testing) Packaging Information This packaging is Current packaging Prototype packaging Production packaging Do you ship this product within the U.S. or outside the U.S.? Within U.S. Outside U.S. Describe previous damage to this packaging and product(s). What kind of damage would you expect if your packaging failed? What would constitute a failure for your compactational Information/Special Instructions Customer Release I release the product and packaging to FedEx for testing. I also release and agree to hold FedEx harmless for any damages or for loss of product or packaging submitted to FedEx Packaging Services. Federal, legal, and regulatory requirements may previous from returning certain commodities. For safety reasons, we cannot return packages that contain leaking products or broken go I agree to the terms stated above. Date I have placed my test package in an overbox/overpack for safe shipment. Yes No I have placed my palletized freight on an extra pallet for safe shipment. Yes No I have placed my Pallet Corrugated box/pad Plastic container Wooden crate Stretchw | · | | | | • | • | _ |
| Packaging Information This packaging is Current packaging Prototype packaging Production packaging Do you ship this product within the U.S. or outside the U.S.? Within U.S. Outside U.S. Describe previous damage to this packaging and product(s). What kind of damage would you expect if your packaging failed? What would constitute a failure for your compactable. Additional Information/Special Instructions Customer Release I release the product and packaging to FedEx for testing. I also release and agree to hold FedEx harmless for any damages or for loss of product or packaging submitted to FedEx Packaging Services. Federal, legal, and regulatory requirements may prevent from returning certain commodities. For safety reasons, we cannot return packages that contain leaking products or broken of I agree to the terms stated above. Date I have placed my test package in an overbox/overpack for safe shipment. Yes No I have placed my palletized freight on an extra pallet for safe shipment. Yes No N/A Outer packaging used Pallet Corrugated box/pad Plastic container Wooden crate Stretchw | Is this test part of a vend | or approval program? (e.g | ., Walmart.com testing) | Yes | No | | |
| This packaging is Current packaging Prototype packaging Production packaging Do you ship this product within the U.S. or outside the U.S.? Within U.S. Outside U.S. Describe previous damage to this packaging and product(s). What kind of damage would you expect if your packaging failed? What would constitute a failure for your compactable. Additional Information/Special Instructions Customer Release I release the product and packaging to FedEx for testing. I also release and agree to hold FedEx harmless for any damages or for loss of product or packaging submitted to FedEx Packaging Services. Federal, legal, and regulatory requirements may prevent from returning certain commodities. For safety reasons, we cannot return packages that contain leaking products or broken of I agree to the terms stated above. Date I have placed my test package in an overbox/overpack for safe shipment. Yes No I have placed my palletized freight on an extra pallet for safe shipment. Yes No N/A Outer packaging used Pallet Corrugated box/pad Plastic container Wooden crate Stretchw | | | | | | | |
| Do you ship this product within the U.S. or outside the U.S.? Within U.S. Outside U.S. Describe previous damage to this packaging and product(s). What kind of damage would you expect if your packaging failed? What would constitute a failure for your compact additional Information/Special Instructions Customer Release I release the product and packaging to FedEx for testing. I also release and agree to hold FedEx harmless for any damages or for loss of product or packaging submitted to FedEx Packaging Services. Federal, legal, and regulatory requirements may prevent from returning certain commodities. For safety reasons, we cannot return packages that contain leaking products or broken of I agree to the terms stated above. Date I have placed my test package in an overbox/overpack for safe shipment. Yes No I have placed my palletized freight on an extra pallet for safe shipment. Yes No N/A Outer packaging used Pallet Corrugated box/pad Plastic container Wooden crate Stretchw | | | tyne nackaging — Pro | nduction nack | aning | | |
| Describe previous damage to this packaging and product(s). What kind of damage would you expect if your packaging failed? What would constitute a failure for your compactable. Additional Information/Special Instructions Customer Release I release the product and packaging to FedEx for testing. I also release and agree to hold FedEx harmless for any damages or for loss of product or packaging submitted to FedEx Packaging Services. Federal, legal, and regulatory requirements may prevent from returning certain commodities. For safety reasons, we cannot return packages that contain leaking products or broken of a lagree to the terms stated above. Date I have placed my test package in an overbox/overpack for safe shipment. Yes No I have placed my palletized freight on an extra pallet for safe shipment. Yes No N/A Outer packaging used Pallet Corrugated box/pad Plastic container Wooden crate Stretchw | | · | | • | | IS | |
| I release the product and packaging to FedEx for testing. I also release and agree to hold FedEx harmless for any damages or for loss of product or packaging submitted to FedEx Packaging Services. Federal, legal, and regulatory requirements may prev from returning certain commodities. For safety reasons, we cannot return packages that contain leaking products or broken of a lagree to the terms stated above. Date I have placed my test package in an overbox/overpack for safe shipment. Yes No N/A I have placed my palletized freight on an extra pallet for safe shipment. Yes No N/A Outer packaging used Pallet Corrugated box/pad Plastic container Wooden crate Stretchw | | | | umi 0.0. | Outside (| 5.0. | |
| Customer Release I release the product and packaging to FedEx for testing. I also release and agree to hold FedEx harmless for any damages or for loss of product or packaging submitted to FedEx Packaging Services. Federal, legal, and regulatory requirements may prevent from returning certain commodities. For safety reasons, we cannot return packages that contain leaking products or broken of agree to the terms stated above. Date I have placed my test package in an overbox/overpack for safe shipment. Yes No N/A I have placed my palletized freight on an extra pallet for safe shipment. Yes No N/A Outer packaging used Pallet Corrugated box/pad Plastic container Wooden crate Stretchw | What kind of damage wo | ould you expect if your pa | ckaging failed? What | would cons | titute a failı | ure for y | our company? |
| I have placed my test package in an overbox/overpack for safe shipment. Yes No I have placed my palletized freight on an extra pallet for safe shipment. Yes No N/A Outer packaging used Pallet Corrugated box/pad Plastic container Wooden crate Stretchw | Additional Information | on/Special Instructio | ns | | | | |
| for loss of product or packaging submitted to FedEx Packaging Services. Federal, legal, and regulatory requirements may prevent from returning certain commodities. For safety reasons, we cannot return packages that contain leaking products or broken of lagree to the terms stated above. Date I have placed my test package in an overbox/overpack for safe shipment. Yes No I have placed my palletized freight on an extra pallet for safe shipment. Yes No N/A Outer packaging used Pallet Corrugated box/pad Plastic container Wooden crate Stretchw | Customer Release | | | | | | |
| I have placed my test package in an overbox/overpack for safe shipment. Yes No I have placed my palletized freight on an extra pallet for safe shipment. Yes No N/A Outer packaging used Pallet Corrugated box/pad Plastic container Wooden crate Stretchw | for loss of product or packag | ging submitted to FedEx Pac | kaging Services. Federal | l, legal, and re | egulatory red | quiremer | its may prevent (|
| I have placed my test package in an overbox/overpack for safe shipment. Yes No I have placed my palletized freight on an extra pallet for safe shipment. Yes No N/A Outer packaging used Pallet Corrugated box/pad Plastic container Wooden crate Stretchw | I agree to the terms s | tated above. Date | | | | | |
| I have placed my palletized freight on an extra pallet for safe shipment. Yes No N/A Outer packaging used Pallet Corrugated box/pad Plastic container Wooden crate Stretchw | _ | | pack for safe shipmen | t. Yes | No | | |
| Outer packaging used Pallet Corrugated box/pad Plastic container Wooden crate Stretchw | | - | • | | | Ν/Δ | |
| | | - | • | | | | Stretchwran |
| I would like my sample(s) returned after test completion. Yes No | | · · | | | V VOCAGII CII | u.c | σαστοιννιαρ |